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ALBERTA HEALTH

PROGRAM AND SERVICE GUIDE

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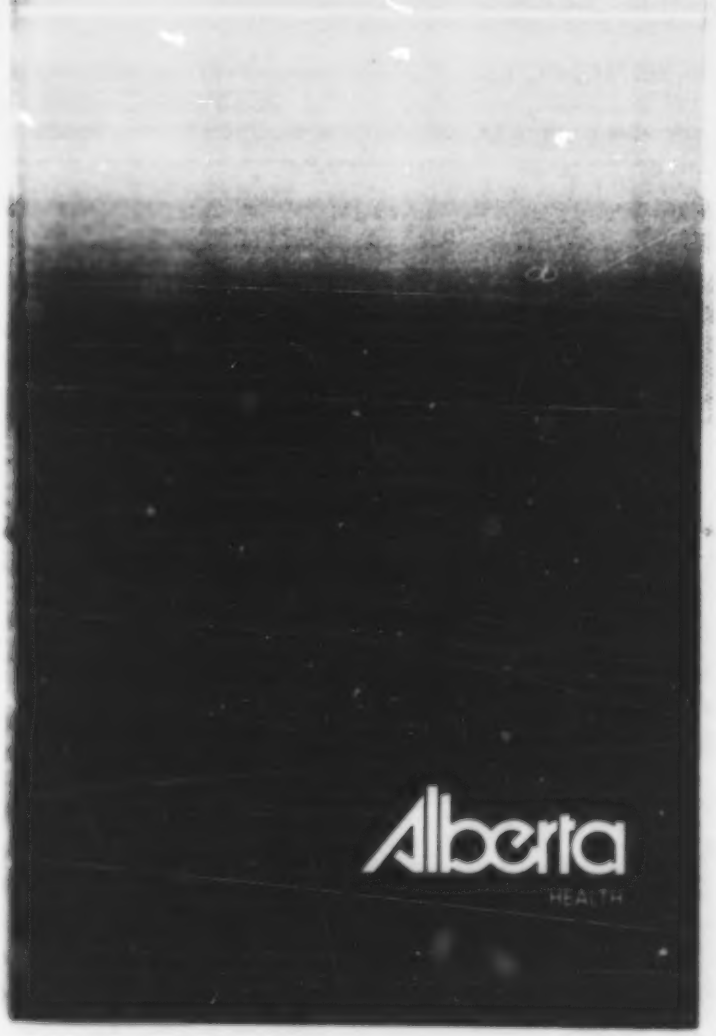

ALBERTA HEALTH MISSION STATEMENT

The mission of Alberta Health is to promote, maintain and improve the health of Albertans by providing direction in the management of resources, to ensure appropriate, accessible and affordable health services in the province.

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DEPUTY MINISTER

Responsible for the overall management of the department, including the administration and delivery of the Province's Hospital Services, Health Care Insurance, Public Health, Mental Health, Long Term Care and Emergency Health Services programs; also, for the formulation of long term health and health care delivery objectives, policies and plans for recommendation to the Minister of Health.

Rheal LeBlanc **427-7164**

MENTAL HEALTH PATIENT ADVOCATE

The Mental Health Patient Advocate is appointed to assist formal psychiatric patients in understanding and exercising their rights. The office also has responsibility for investigating concerns or complaints relating to persons who are or have been committed and involuntarily detained in designated psychiatric facilities under the Mental Health Act, and may make recommendations pursuant to the Act and/or the Patient Advocate Regulations.

Dr. Mervyn Hislop **422-1812**

PUBLIC COMMUNICATIONS

Responsible for providing external and internal information services, including publications, advertising, displays, audio-visual productions and reports.

Director, Garth Norris 427-6090

Media Advisor, Larry McLennan 427-6086

Alberta Health Care	**427-7164**
Hospital Services	**427-7164**
Public Health	**427-5541**
Mental Health	**427-5541**

INTERNAL AUDIT

Responsible for assisting executive management of the department in the effective discharge of their financial management accountabilities by providing analysis, appraisals, recommendations, counsel and information concerning activities audited. Internal Audit's primary objective is to assist department managemant in their effective discharge of their financial management accountabilities.

Director, Phil Pardo 427-1419

PROVINCIAL NURSING CONSULTANT

The Provincial Nursing Consultant is responsible for coordinating and implementing the four year nursing initiatives program. In addition advises and consults with senior departmental officials, line staff, and nursing organizations and groups on all matters relating to nursing in the Province.

Sharon E. Snell, R.N. **427-7164**

Primary Contacts:

Management Information System
(MIS) Nursing Project
Project Coordinator:
Bruce Finkel 422-1601

Nursing Consultant
Sharon Laskiwski 422-1601

Job Enhancement Advisory Committee
Project Coordinator:
Sara Wright 427-8883

Provincial Nursing Action Plan
Project Coordinator:
Suzanne Clark 422-1619

PROVINCIAL MEDICAL CONSULTANT

The Provincial Medical Consultant is responsible for the provision of: macro policy advice to the Minister, the Deputy Minister and to senior department management on a wide range of health issues; leadership in the development of departmental medical practice norms, or protocols for the various health professions; medical support as required to all divisions of the department. The Provincial Medical Consultant is the departmental liaison with health professional associations. In addition he is also responsible for medical practice oriented research, administration of funding for educational purposes, Out-of -Province Supplementary Benefits, Emergency Financial Assistance Programs, Alternative funding agreements and the Rural Physician Action Plan.

Dr. Howard Platt, M.B., Ch.B. **427-7164**

Physician Services Study Unit

Responsible for examining present medical services in Alberta and their contribution to the improved health and well being of Albertans; patterns of usage of the health care system by both practitioners and registrants; developing policy and options relating to the usage of the health care system; and developing and recommending approval of departmental medical practice norms or protocols. In addition conducting macro medical practice research and developing recommendations relating to the practice of medicine in Alberta.

Primary Contact:

Sheena E. Woodhead 427-7164

Graduate Medical Education

Responsible for the administration of funding to assist medical education where it involves provision of services to Alberta residents.

Primary Contact:

Dorothea Moerer 427-7164

Out of Province Supplementary Assistance Program; and Emergency Financial Assistance Program

Responsible for the administration of funding above normal rates when Albertans require medical services out of the province.

Primary Contact:

Carol Paisley 427-7164

Physician Manpower Initiatives

Responsible for the development and administration of physician initiatives including the Rural Physician Action Plan and the Rural Incentive Payment Program.

Primary Contact:

Sandra C. Woodhead-Lyons 427-7164

Administration of Alternative Funding Agreements

Responsible for the administration of alternative funding agreements.

Primary Contact:

Dorothea Moerer 427-7164

INFORMATION TECHNOLOGY DIVISION

Areas of responsibility cover the application and implementation of information technology (IT) and the administration of automated data assets for the department. The Division provides technical innovation in the areas of integrated data bases, telecommunications for data distribution and systems development and maintenance to support government program delivery and to allow adequate planning in the health care field, services to external facilities including active treatment hospitals, health units, and long term care and extended care institutions.

Assistant Deputy Minister
Dick Alvarez **427-8717**

Information Services

Director, Grant Chaney **422-9449**
Primary Contacts:

Decision Support & Information Centre
Patricia Lee 422-9449

Image Processing
Vacant 422-9449

Operations

Director, Ron Chilibeck **427-1457**
Primary Contacts:

Application Support
Terry Oakes 422-9449
Norma Balcombe 427-1048

Production Support
Pat Fowler 427-1459

Data Base Administration
Chris Chan 427-1466

Planning, Consulting & Telecommunications

Director, Trevor Hodge **427-7127**
Primary Contacts:

Data Management
Jane Pearson 427-0599

Hospital Systems Consulting
Gerry Slusar 427-0599

Planning and Telecommunications
Rob Jephcott 427-0599

Systems Development

Director, Fred Poppe **427-3279**
Primary Contacts:

Systems Managers
Curry Cochrane 427-3277
Susan Watson 427-3277

FINANCE AND ADMINISTRATION DIVISION

Responsible for management of departmental resources through development of financial systems, planning, analysis, expenditure certification and payment, revenue management and provision of administrative support services.

Assistant Deputy Minister
Aslam Bhatti **427-7164**

Financial Planning

Responsible for the planning, development, monitoring and analysis of the department's annual operating and capital budgets and administration of equity agreements and contracts.

Director, Peter Hegholz **427-8880**
Primary Contacts:

Hospital Services Division, Health Care Insurance Division, Applied Cancer Research — AHSTF and Equity Agreements
Rakesh Kaushal 427-7164

Public Health Division, Mental Health Division, All Corporate & Program Support Service Divisions, Alberta Family Life and Substance Abuse — AHSTF
Christine Powell 427-7164

Financial Systems and Analysis

Responsible for conducting and coordinating financial analysis on issues which impact on the long range fiscal resource requirement of the department and participate in and coordinates financial systems of the department.

Director, Dave Cathro **427-2651**

Financial Operations

Responsible for controllership in the processing of payments and receipts, establishing and maintaining accounting records and procedures, collecting and refunding of health care premiums.

A/Director, Corinne Bleakley **427-1402**
Primary Contacts:

Payment of Administrative Accounts
John Rivest 427-1402

Grant Payments
Don Pischke 427-1402

Health Care Premium Refunds
Kamal Seth 427-5237

Banking & Chequing Inquiries
Evelyn Bakker 422-5268

Premium Payment Processing
Dennis Goldsack 427-1429

Collection Agency Inquiries
Dan Lo 422-9430

Wage Attachments & Legal
Shirley Eisenkrein 427-1413

Administrative Services

Responsible for supporting the department's programs by providing purchasing and print services, mail and general services, warehousing services, records management and accommodation services. Also responsible for providing technical and professional support to program managers relating to the above areas of expertise.

Director, Roger Mariner **427-4556**
Primary Contacts:

Records Management
Joyce Ewaniuk 422-9512

Accommodations Planning
Lynda Day 422-9510

Accommodations Services
Julian Ninowsky 422-9510

Supply and Print Services
Bonnie Rawlyk 422-9517

General Services
Linda Yurko 427-1425

HUMAN RESOURCE SERVICES DIVISION

Responsible for comprehensive human resource programs. These programs include recruitment, selection, classification, salary and benefit administration, coordination of employee relations activities, human resource development, human resource information, organizational analysis and design. Also leadership is provided to the department through the development of corporate programs such as performance management, career management, management information and external labour relations.

Assistant Deputy Minister
Harvey Geddes 422-1566

Personnel Services

Responsible for service to the department through the provision of recruitment and selection, classification, organizational analysis and design, salary and benefit administration, employee relations issues including collective agreement interpretations and grievance and discipline programs. Also responsible for management of occupational health and safety programs, long term disability insurance programs and provides support on external labour relations issues.

Director, Terry Chugg **427-3274**

Corporate and Human Resource Development

Responsible for providing training and development related services. These services include technical training in the areas of: Claims Assessment and Processing, Alberta Health Care Client Registration, and microcomputer literacy; training which concentrates on the Department's need for enhancing customer service, orientation, and performance management; supervisory and management development training which assists staff in their present roles and prepares them to enter a new role.

Also provides services in the areas of performance management, career development, operational planning, educational leave/incentive, and coordinates the Wellness and Women's Programs.

Director, Rob Schnell **422-1441**

Projects and Information Services

Responsible for providing support to the human resource program areas through management of special projects, coordination of input to departmental projects, coordination of automated equipment acquisition, and management of Human Resource Information systems.

Manager, Vernon Gee **427-3274**

Health Industry Labour Relations

Responsible for providing comprehensive policy, planning, and program support to the department relative to a broad range of health industry labour relations activities including negotiations, compensation analysis and planning, and the development of strategies related to health worklife issues.

Director, Vacant **422-1076**

POLICY AND PLANNING SERVICES DIVISION

Areas of responsibility cover the provision of support to the Minister, Deputy Minister and the Executive Committee of Alberta Health on matters relating to planning, evaluation and policy development for the Alberta Health Care system. The Division also provides advice, consultation and recommendations in the areas of program budgeting, costing and negotiations with health professional associations. Also collects, analyzes and disseminates statistical and other information required to perform these functions and manages the regulatory requirements of the department.

Assistant Deputy Minister **427-8599**

Library and Inquiry Services

Responsible for developing, maintaining, delivering and providing access to the information services and resources that will meet the needs of departmental programs and staff, and clients of the department's programs, including health-oriented groups and agencies, other government departments, and the public. Also responsible for identifying and augmenting the information resources located within local communities in Alberta through the provision of information and the loan of materials.

Director, Keith McLaughlin **427-3530**
Primary Contacts:

Community Health Section
Judith McKettrick 427-3530
Anna Hesse 427-3530

Hospitals Section
Peggy Yeh 427-8720
Kathy Lema 427-0602

Program Evaluation and Review

Responsible for developing and coordinating the evaluation and review of all components of health care development and delivery. Services and resources are provided to support and make recommendations to improve the effectiveness of health care systems, programs, and services managed and/or funded by Alberta Health.

Director, Ray LaFleur **427-2654**
Primary Contacts:

Program Evaluation
Vacant 427-2654

Operations Review
Peter Kennett 427-2654

Health Economics and Statistics

Responsible for initiating, administering and coordinating health economics research, statistical data gathering and reporting, developing and maintaining health status indicators, providing assistance and advice in preparation of departmental budgets and financial plans; collecting and analyzing data and preparing reports to support negotiations with health professionals and health agencies; and implementing changes to benefit rates.

Director, Mo Cheung **427-1420**
Primary Contacts:

Hospital Economics
Tapan Chowdhury 427-0859

Medical Economics
Don Graydon 427-0859

Community Health Statistics
George Parakulam 427-0859

Research and Planning

Responsible for coordinating the department's strategic and corporate planning process; health disciplines planning; research and policy development relating to health service delivery and federal and provincial liaison.

Director, Cecilie Lord **427-0890**
Primary Contacts:

Policy Development
Evelyn Swanson 427-0594

Planning
Brenda Johnson 427-0407

Federal and Provincial Relations
Dave Alexander 427-0407

Project Manager
Rosemary Bacovsky 427-0407

Project Manager
Habib Fatoo 427-0407

Legislative Research and Planning

Responsible for legislative and regulatory changes; preparing Orders-in-Council, Ministerial Orders and contracts; hospital, nursing home and Public Health Unit district board and boundary changes; interpretation of legislative and legal matters; administering third party liability claims; hospital district local requisitions; and foundation registrar.

Director, Bruce W. Jones **427-6098**
Primary Contacts:

Legislative Affairs
Janice Trylinski 427-6098

Third Party Liability
Ray LaRiviere 427-7117

District Organization, Boundaries & Requisitioning
Sheila Blair 427-6098

MENTAL HEALTH DIVISION

Responsible for ensuring the availability of quality treatment and support services for mentally ill residents of Alberta by operating community mental health and institutional mental health services as well as funding community agencies and operating a suicide prevention program. The division also operates three extended care centres.

Assistant Deputy Minister **427-2816**

Community Mental Health Services / Community Support Programs / Children's Mental Health Services / Suicide Prevention Program / Native Mental Health

Community Mental Health/Children's Health Services are responsible for providing diagnostic assessment and treatment of clients of all ages throughout the province; consultation to general practitioners, nursing homes, courts, correctional institutions, Public Health, Child Welfare, schools and other community agencies; follow-up of persons released from mental hospitals, including placement in residential and nonresidential support services in the community.

These services are provided through approximately 50 on-site clinics and a number of travelling clinics operated by six regions of the province.

The Children's Mental Health area has the responsibility to clarify the Division's mandate and service priorities regarding mental health services to children and their families.

Executive Director, Debi Mauro **427-2816**
Children's Mental Health Services Coordinator, Regina Beckett **427-2816**

Community Support Program

The purpose of this program is to fund community agencies and individuals providing a range of residential, social and rehabilitation programs for adults and adolescents with mental illnesses or emotional problems. Monitoring and reviewing operations of funded agency programs is maintained to assure adherence to policies and standards and contractual agreements.

Suicide Prevention Program

The Provincial Suicidologist is responsible for consulting to and monitoring the regional suicide prevention programs; community development; facilitate and

conduct research and program evaluation; fund suicide prevention education, training and outreach services; and to educate the public regarding suicide prevention.

Suicide Prevention Program Provincial Suicidologist, Dr. Ronald Dyck **427-2816**

Native Mental Health

Native Mental Health Services focuses on development and implementation of programs aimed at the Native population. Significant components are cross-cultural training for Mental Health Division staff, program consultation to regions, community development, liaison with Native groups, liaison with the Federal Government and arranging training for Native mental health workers.

Native Mental Health Services Coordinator, Murray Armstrong **381-5260**

Institutional Mental Health Services Branch

Hospital Mental Health Services

Responsible for providing quality, hospital based mental health services; monitoring and making recommendations with regard to the funding of the mental health hospitals, psychiatric programs in general hospitals and mental health programs in other institutions; and administration of the Mental Health Act.

Extended Care Services

Responsible for operating three extended care centres (Rosehaven Care Centre in Camrose, Raymond Care Centre in Raymond and Claresholm Care Centre in Claresholm). These centres provide inpatient and outpatient services to psychosocially disabled adults with emphasis recently shifting from an institutional approach to a rehabilitative, community approach. Day, respite and other support programs have been developed.

A/Executive Director, John Grant **427-2816**

Research, Policy and Planning Branch

Research and Evaluation Unit

The Mental Health Division supports research on mental health issues in Alberta by maintaining an internal research unit and encouraging clinical staff to conduct research studies. Studies may be applied or theoretical but are aimed directly at issues relevant to clientele and/or delivery of services. The Research Unit also monitors adherence to the research policy.

Planning and Policy Development Unit

This area provides planning and policy development support to the Division of an on-going nature as well as on divisional initiatives as they come forward.

This area also has responsibility for providing management information support to the Division.

Director, Dr. A.H. Thompson **427-2816**
Primary Contact:
Planning & Policy Development
Henry Borowski **427-2816**

Mental Health Promotion Unit

Mental Health Promotion's purpose is to promote public support, tolerance and understanding; to promote positive mental health and encourage development of healthy public policy; and pursue collaborative activities with special interest groups.

Director, Orrin Lyseng **427-2816**

Finance and Administration

Responsible for monitoring and making recommendations with regard to the Division's finances and administration of the Division's budget.

Director, Linda Weir **427-2816**

PUBLIC HEALTH DIVISION

Responsible for the management of government funding, and the provision of consultative services for planning, operating and evaluating health promotion, disease prevention and community care programming provided by 27 health units and over 20 other community organizations in Alberta. Management of government funding for the operation of the two Provincial Laboratories of Public Health and the Public Health Advisory and Appeal Board.

Assistant Deputy Minister **427 -6466**

AIDS

Responsible for limiting or eliminating the spread of human immunodeficiency virus (HIV) infection in Alberta, primarily through direct and indirect educational activities, to monitor the spread of the infection, and to ensure that care and support of people with HIV infection are available in institutional and community settings.

Medical Director, Dr. Bryce Larke **427-0836**

Alberta Aids to Daily Living

Responsible for the Alberta Aids to Daily Living (AADL) program which provide total or partial payment for medical equipment and supplies for individuals who are disabled, chronically ill, or terminally ill to assist them to function more independently in a home or a home-like setting. AADL targets all Albertans.

Director, John Willms **427-0731**

Communicable Disease Control and Epidemiology

Responsible for maintaining a surveillance of communicable disease activity within Alberta; to monitor selected non-communicable and chronic disease; assist in the development of preventive interventions; and provide direct diagnostic treatment and follow-up services in highly specialized areas, particularly tuberculosis and sexually transmitted diseases.

Director, Dr. John Waters **427-5263**

Environmental Health

Responsible for planning, providing technical, program and professional support and evaluating environmental health programs provided by the 27 health units to protect the health of Albertans. Environmental Health programming focuses on food control, water protection, waste management and ensuring acceptable quality for rental and public accommodation.

Director, George Flynn **427-2643**

Family Health Services

Responsible for the provision of specific health expertise, support and resources to health units and other funded agencies responsible for the direct delivery of services to individuals. Consulting services are provided in the following program areas: Community Health Nursing, Dental Health, Early Intervention, Nutrition, Sexual Health, and Speech-Language Pathology.

Director **427-2653**

Health Promotion

Responsible for providing specific initiatives and consultative services to health units which enables individuals and communities to identify and meet their own health needs. Also it utilizes effective health education, community development, policy development, social marketing and research, to achieve its goals.

Director, Katherine Caine **422-0478**

Home Care/Community Long Term Care

Responsible for providing direction to health units and other agencies in Alberta about the delivery of home care and other community based acute, long term and palliative care services to the citizens of Alberta.

Director, Lois Borden **427-4610**

Program Support Services

Responsible for providing support, direction and consultation to the Public Health Division, PHAAB, the Provincial Laboratories of Public Health, the 27 health units and other funded agencies. Support services provided are in the areas of finance, accommodation, strategic planning, personnel, communication and correspondence, management of division-wide public health issues, as well as office management and administration.

Director **427-4466**

ACUTE AND LONG TERM CARE DIVISION

Areas of responsibility cover planning, developing and funding effective and efficient services and programs in provincial active treatment hospitals, long term care facilities and emergency health services.

Assistant Deputy Minister

Donald J. Philippon **427-7164**

Primary Contacts:

Acute Care Funding Plan
Larry Odegard 427-0175

Management Information System Project
Peter Todd 427-0174

Project Management
Jon Pascoe 427-7164

Long Term Care Branch

Responsible for funding, developing, implementing, monitoring and reviewing resident care programs and standards and funding policies and guidelines of long term care facilities in the Province.

Director, Vivien Lai **427-7128**
Primary Contacts:

Financial Services
David Gariepy 427-7128

Program Operations
Greer Black 427-7128

Program Development
Donna Smith 427-7128

Specialty Services Branch

Responsible for planning and responding to the physical requirements (new construction, renovations and equipment) of health care facilities and the program support requirements in such specialized areas as diagnostic imaging, laboratory medicine, rehabilitation and food services. The Branch is also responsible for assessing and evaluating new and existing technologies, programs and facilities.

Director, Ron Taylor **427-8719**
Primary Contacts:

Capital Planning
Bob Thomas 427-6076

Health Technology
Vacant 427-6076

Diagnostic Imaging
Angie Arseniuk 427-6076

Rehabilitation
Elaine McLeod 427-6076

Dietary
Betty Gravett 427-6076

Equipment Planning
Bruce McAdam 427-6076

Laboratory Services
Gloria Publicover 427-6076

Hospital Services Branch

Responsible for providing innovative leadership; collaborating with health service partners in planning, developing and funding effective and efficient hospital services; and ensuring Government policy is implemented in relation to hospital services.

Executive Director	
Frank H. Langer	**427-6080**
Assistant Executive Director	
Doug Fletcher	427-6080
Primary Contacts:	
Edmonton Team	
Maureen Bain	427-6080
Calgary Team	
Rivie Senberg	427-6080
North Team	
David Bougher	427-6080
South Central Team	
Lorraine McCullagh	427-6080
Financial Services	
Ralph Fernando	427-6080
Operational Planning	
Bruce Airth	427-6080
Institutional Reporting	
Tina Ratcliffe	427-6080

Emergency Health Services Branch

Responsible for the Air and Ground Ambulance and Blood Services Programs, the Department Disaster Plan and Inter-facility transfer policy matters.

Director, W.J. (Bill) Tudge	**427-4105**
Primary Contacts:	
Air Ambulance	427-3292
Ross Turnbull, Manager	427-3292
Elsie Rosenau, Supervisor	427-3292
Jeannie Durand, In-Province	427-3292
Habiba Bhojani, Out-of-Province	427-3292
Blood Services, Disaster Planning & Inter-Facing Transfer	
Bill Tudge	427-4105
Ground Ambulance	427-4105
Garry Alford, Manager	427-4105
Mike Boyd, Ambulance Consultant	427-4105
Senior Project Officer	
Bruce Conley	427-4105

HEALTH CARE INSURANCE DIVISION

Areas of responsibility cover the registration of residents with the Alberta Health Care Insurance Plan, premium billing for AHCIP and non-group Blue Cross coverage, the establishment of benefits for services provided by medical and non-medical practitioners, establishment of fee schedules, the payment of claims, the review of practitioner patterns of practise, the statement of benefits program, extended health services (for seniors), and vital statistics.

Assistant Deputy Minister
David Kelly **427-1558**

Registration

Responsible for registering residents of Alberta, maintaining registration information for paying medical claims, billing premiums, administering group plans, enrolling residents for Alberta Blue Cross non-group coverage, providing customer services in Edmonton and Calgary and liaising with provincial and federal government departments on health care coverage for persons under immigration jurisdiction.

Director, Margaret MacGregor **427-1522**
Primary Contacts:

Public inquiries, premium billing, group administrative support, cashier services, registration research, correspondence
Marg Skori 427-0800

Registration, registration maintenance, premium subsidy program, systems planning
Janet Skinner 427-1490

Calgary Office

Public inquiries, premium billing, group administrative support, cashier services, registration research, correspondence
Mona Grenier 297-5120

Claims

Responsible for paying benefits for in-province and out-of-province/country health care services, maintaining a detailed register of all in-province practitioners eligible to receive benefits, negotiating/discussing benefit changes with health care professional associations and other provincial plans, processing of out-of-province/country hospital claims, monitoring of practice patterns of registered practitioners in order to identify and interpret current and emerging health care trends and identify areas of potential concern with respect to utilization, and issuing of Statement of Benefits Paid.

Executive Director, Ed Hagen **427-1572**

Professional Services

Director, Vacant **427-1573**

Primary Contacts:

Claims Assessment: In-province practitioner claims, responding to appeals and inquiries from practitioners, EMSAF
Louise Hewak 427-1474

Communications: Practitioner Liaison, Field Services, Correspondence, External Communications
Gail Cameron 422-4611

Specialized Claims Assessment: Out-of-province/ Country, Workers' Compensation Board (excluding physical therapy), Subscriber Claims, Hospital and Medical Reciprocal Billing, Extended Health Benefits (eyeglass and dental) and Statement of Benefits
Leah Oille 427-0761

Systems and Branch Support: Practitioner Registry, Central Files, Branch Support and Systems Liaison
Colette de Guzman 427-1581

Technical Services: Claims policy development, changes to Benefit Schedules through participation in negotiations with health care professional associations
Shirley Sagert 427-1574

Professional Review: Practise pattern review for medical and non-medical practitioners and utilization review of selected services
Joanne McKechnie 422-1929

Management Services

Responsible for the co-ordination and provision of support services to the Division including the development of quality control, productivity and administrative policies; monitoring of the Divisional administrative budget; preparation of documentation for the Minister's office; and research in support of negotiations with health provider groups.

Director, Jan Thygesen **422-1120**

Medical Director's Office

The Medical Director's Office provides medical expertise to the Health Care Insurance Division. The Medical Director is responsible for providing leadership in the development of claims assessment policy; assisting in the assessment of complex claims; co-ordinating the consultation process with the Alberta Medical Association and other practitioner groups; assisting Division staff in the monitoring of practice patterns and representing the department at the Medical Practise Audit Committee; acting as a point of contact for physicians and other practitioners who wish to raise professional issues with the Plan; and representing the department in inter-provincial meetings of medical directors.

Dr. Ian Bailes **427-1558**

Vital Statistics

Responsible for registration of all births, deaths, marriages and changes of names occurring in Alberta and provides certificates of confirmation of these events on request. Provides statistics for government and approved private health-related agencies for purposes of data exchange, comparisons and research, plus a data base to monitor the state of public health in Alberta. Also responsible to register and licence marriage commissioners, clergymen to perform marriages, marriage licence issuers and hospital registrars.

Director, Morris Sabadash **427-5857**

Primary Contacts:

Field Services
William S. Pisarchuk 427-5941

Systems Administrator
Connie Schultz 422-3784

Correspondence Supervisor
Rita Reicher 422-4886

General Enquiries **427-2683**

Pharmacy Services

Responsible for the management of the province's non-group Blue Cross pharmaceutical program including the development, implementation and administration of program policy and procedures; consultation with Alberta Blue Cross and the Alberta Pharmaceutical Association relating to all aspects of delivery and monitoring of the drug program; and drug utilization.

Director, Larry Shipka **427-1558**